



Email Services

Email is integral to the communications of any business. Despite it being a simple and age-old application, it is not a one-size-fits-all proposition. OneSquared offers a range of intelligent and adaptable email solutions that can be tailored to help your business operate most effectively.

What is it?

Email is so ubiquitous that we tend to think it's also simple. But for many businesses, it's just the opposite. For example, how can you be confident that customer email queries always reach the best person – especially when different people may be better equipped to handle different types of queries?

How can you continue to receive and send emails when you're out of the office? How can you coordinate emails between different devices – your PC and PDA, for example? And how do you stop SPAM and Viruses without the need to invest in expensive infrastructure?

OneSquared's Email Services are about solving these and similar problems. It's email for businesses that operate in a fast-paced, competitive environment.

Product Features:

- Dedicated mail servers
- Unlimited addresses
- Device coordination
- Out of office send & receive
- SPAM & Virus protection
- Email to SMS & SMS to email

How does it work?

Typically OneSquared hosts your email and mailboxes on one of our shared mail platforms, or we forward mail to you in-house mail server as part of our domain name hosting service. If you need an enterprise solution, OneSquared can also host and manage dedicated mail platforms for you including hosted exchange servers.

Enterprise-class service – Our mail services include business hours support as standard and this can be upgraded to 24 x 7 help desk and service uptime SLA's if required.

Secure infrastructure – All OneSquared services operate from our secure Internet data centers, behind industry standard firewalls, with multiple layers of protection keep your business data safe and secure

Get control of spam – Advanced spam filters and optional virus altering come with all OneSquared email services to protect your business from unsolicited junk email and viruses.

Multiple Domains & Aliases – Unlike many ISPs, OneSquared enables you to send and receive email from your domain account with unlimited addresses and aliases on mailboxes. We also enable you to have many different domain addresses that direct email into a single inbox.



Email Services (Cont)

Universal access – Access your email via any internet capable device, including PCs, laptops, PDAs and mobile phones using a variety of connection protocols including IMAP, POP, and Webmail.

Mobile Integration – Utilise our Internet based tools such as email2txt and SMS2email allow you to send emails to multiple mobile devices, either as emails or text messages.

VOIP Integration - We also integrate our email services with our Voice Over IP (VOIP) platform to have your faxes and voice mail messages sent to your email box.

Secondary MX – By utilising OneSquared secondary MX service we can store you email for later forwarding should any issues arise with your Internet connection or in-house mail server.

Is it right for you?

If you are a customer-driven organisation, have a mobile workforce (including executives who spend significant time out of the office), or have multiple staff who handle different customer queries, OneSquared's Email Services take out all the hassle and expense of effectively managing your internet communications.